

Appendix F

IFB No. V-2552

Additional Questions and Answers

Bid Due Date Remains Firm at
Thursday, June 25th at 10:00 AM ET.

Item#	Question	Answers/ Remarks
1	Can you please identify each step in the IFB evaluation process, for example, Bid Opening, Evaluation of responsible bidder, issuance of Notice of Intent to Award, etc.?	Please see instructions for bidders
2	Can you please provide the amount of time the vendor who receives a Notice of Intent to Award will have to prepare and submit additional documents identified in Section B, 3 and Section C, 1, a-g: "Documentation"?	The amount of time may be within 30 days and is a part of post-award process. On the bid due date only provide documents from bidder's check list. Additional documentation may be provided by the offeror during post-award period.
3	In Section B, "Spare Parts": The successful Contractor shall supply, within prior to award, a complete part, and modules list, etc..... " Please 1) clarify the highlighted text and 2) specify the date or timeline for submitting this information and how it relates to the overall IFB process.	1) On the bid due date only provide documents from bidder's check list. Additional documentation may be provided by the offeror during post-award period. 2) The amount of time may be within 30 days and is a part of post-award process
4	Similarly, in Sec. C., 1: Documentation--When should preliminary versions of documents listed in the introduction to Section C and specifically in Section C, 1.e be provided when it states "prior to award"?	On the bid due date only provide documents from bidder's check list. Additional documentation may be provided by the offeror during post-award period.
5	Can you please refer me to a document that describes in detail the IFB process as conducted by NICE?	Please see instructions for bidders
6	Is the reference to "Section C below" stated on p. Section 11(C)(g), which discusses canned reports correct? It seems this should refer below to Section D on page 11.	That would be correct as to Section D. Note that additional documentation may be provided by the offeror during post-award period. On the bid due date only provide documents from bidder's check list.
7	As discussed, here is the list of documents and instructions from Appendix B: Prior to award all bidders will provide preliminary versions of the following documents. Complete versions are to be provided after NTP and hard copies where specified. <ul style="list-style-type: none"> a. Project Schedule including significant milestone dates b. Preliminary Design Document for each bus type to be installed. Prospective bidders are invited to NICE to inspect all bus types in scope. c. Preliminary Design documents for all test labs planned, including the Clever Devices requirements for 	On the bid due date only provide documents from bidder's check list.

	<p>integration testing and integration between the fare box and NICE’s computer(s).</p> <ul style="list-style-type: none"> d. Proposed Training manual outlines, instructions and guides e. User and technical manuals shall be delivered electronically prior to award including operations manual, General Maintenance manual, Preventative maintenance plan and manual with checklist. f. System and component spare parts list - include price and part numbers and a training manual (draft) which includes step-by-step instructions from start to finish. g. Sample of canned reports listed in Sec. C below. <p>Question: Are we to provide these preliminary documents with our bid or do we stick to the Bidder’s Checklist?</p>	
8	<p>Next Question: Regarding the timeline, can you clarify the term of the contract? Specifically, how many years of warranty and how many years of post-warranty services should we price in our submission? The IFB documents state the contract term is 5 years, which seems to conflict with the requirements for a 3-year warranty and 5-year post warranty period.</p>	<p>Term of contract is 5 years.</p>
9	<p>Regarding the price sheet, how should we calculate the TOTAL GROSS SUM – should it be included the “Optional software for Masabi / NICE GoMobile QR ticket reader?”</p> <p>How is the optional pricing item going to be evaluated in the context of the overall bid?</p>	<p>Please remove Item#12 Option for Masabi Software from the bid sheet. You may crossover line item#12.</p> <p>Only the Total amount will be evaluated.</p>
10	<p>Assuming that a removable/mobile bin is provide with each of the 3 vaults, how many additional removable/mobile bins should be included in the price?</p>	<p>15 EA.</p> <p>“Mobile spare cash bins” is a line item on the bid sheet.</p>
11	<p>Section “E. Training” asks for a mobile farebox. Please confirm that this should be included in the price.</p>	<p>Please refer to the price sheet: 2 EA spare boxes for operator training</p>
12	<p>Section “A. Warranty and Required Performance” bullet 3 ask contractor to “perform a quarterly health check of the fare box system” and that this “shall include preventative maintenance and repairs”. Does NICE want the bids to include 4 on-site visits per year (total of 12) for firms to perform preventative maintenance and repairs? Or can firms review data and provide recommendations to NICE?</p>	<p>Please refer to Addendum#4:</p> <p>The quarterly health checks shall be data based and include recommendations for ongoing maintenance. Preventative maintenance will be a NICE function; a checklist is a requirement as a deliverable report.</p>

13	We do not view this as a construction or facility improvement project nor will we have a subcontract greater than \$250,000. Are we required to submit a 5% bid bond?"	No. This was removed from IFB.
14	After review of the prevailing wage categories, we did not find any that fit the scope of services (installing/replacing electronic equipment on buses and replacing the revenue equipment in garages) that we're providing. If prevailing wages are to be used for this work, can NICE identify the appropriate category to use?	Prevailing wages will not be applicable to this IFB.
15	Can NICE provide an excel file listing each bus type (year, make, model) that is to receive a farebox?	Provided. See Appendix C.
16	Please confirm the length of the hardware warranty. Section "A. Warranty and Required Performance" bullet 1 asks for 3 years following the date they are used in service.	3 years
17	Please confirm the number of years of software subscription, software maintenance, and technical support services should be included in the price. Section "A. Warranty and Required Performance" bullet 5 references 5 years	It shall meet the contract term of 5 years.
18	Please clarify when the software subscription, software maintenance, and technical support services should begin. Section A. Warranty and Required Performance" bullet 5 stats this should start following the warranty period which ends 3 years after the system in put in service. Section "I General Information, A. Scope, bullet 3 refers to a five-year term from execution. Typically, this period would begin when the system is put in service.	The five-year term pertains to holding pricing and starts at execution of the contract; the warranty period is not related to Section I A 3.
19	Can you describe how the "buyback" option described in "I General Information, A. Scope, bullet 2" would work?	Remove buyback option from requirement.
20	How many Portable Data Probe Systems should be included in the price?	Do not include Portable Data Probe systems in the bid price.
21	Regarding the price sheet, how should we calculate the TOTAL GROSS SUM – should it be included the "Optional software for Masabi / NICE GoMobile QR ticket reader?" How is the optional pricing item going to be evaluated in the context of the overall bid?	Please remove Item#12 Option for Masabi Software from the bid sheet. Only the Total amount will be evaluated.

22	For Addendum E on the Bid Sheet, is the TOTAL GROSS SUM:to include the option for item 12?	Please remove Item#12 Option for Masabi Software from the bid sheet. Only the Total amount will be evaluated.
25	Technical drawings, Please provide interior technical drawings for all vehicle types requiring installation	We provided bus manufacturer, model and year. Interior Bus footprint drawings can be made available to the qualified low bidder at a Pre or Post-Award Meeting.
26	For Addendum E on the Bid Sheet, Q: Line Item 1 is currently listed as "1 Lot." However, the project scope specifies the replacement of 325 units across the NICE Bus fleet. Could you please confirm if "1 Lot" is intended to represent the total cost for all 325 units. Is the TOTAL GROSS SUM intended to include the option for item 12? Q: Line 12 states Optional software for Masabi / NICE GoMobile QR ticket reader, however, this is not stated in the IFB or technical documents. What is the scope of work for this option?	A: Confirmed, 325 units. A: Please remove Item#12 Option for Masabi Software from the bid sheet. Only the Total amount will be evaluated.
27	Re: A.4 All U. S. coins shall be required to be deposited into a single Cashbox, securely compartmentalized to separate the coins and other fare media. Q: Can NICE describe the "other fare media" and how they will be collected and deposited into the cashbox.	Remove cash compartments from requirement.
28	Re: Section A only define coins as the only US legal tender to be accepted by the farebox, Q: If only coins are to be accepted does NICE still requires a compartmented cashbox. Q: If only coins are to be accepted, does the Vault and mobile bins requires to be compartmented.	See question 27.
29	Re: A.7 Rejected coins should be returned to the passenger. A.4 All U. S. coins shall be required to be deposited into a single Cashbox, securely compartmentalized to separate the coins and other fare media. Q: Can NICE describe the "other fare media" and how they will be collected and deposited into the cashbox. Q: Must Rejected coins be returned to the passenger.	See question 28.

End of Appendix F